for Scanner certified products ?

To qualify for the money back guarantee, you will need to get scanned by the Pharmanex BioPhotonic Scanner before starting any products and then link your Scan Card to a Subscription, with an order for a Scan-Certified product within 7 days.

A re-scan needs to be done within 90-100 days after the first scan. If the Scan Score is the same or lower (some exceptions apply), then you may apply for the money back guarantee. The form with instructions can be found here.