If you have not received your tracking confirmation email from the shipping courier, you can find the tracking information in your **Order History** when you are logged in.

To locate Order History, click here. The tracking number shown in your Order History is also a clickable link to the tracking history on the courier website. Our Support Centre can also assist you in the tracking of your order. Their number is 1300 687 546 or 0800 687 546 if you are in New Zealand.